Rx-Manager

Automation

The NTS Rx-Manager is a productivity tool for the OpenText document retrieval applications, which provides an easy one-click Document History directly from within the Application Xtender program.

Helping you see OpenText AX Document History Info with one simple click

The **OpenText Application Xtender** (AX) Audit logging function has great potential; however, up to this point it has been hard to get to the data if you are not a SQL whiz kid.

The *NTS Rx-Manager* program is the first real application, which gives the AX users the power to see Document History directly from within the AX program using one simple click.

NTS is again pushing the use of the AX Audit data by adding the AX one click Document History to the *NTS Rx-Manager* program interface without the need for API programming or SQL understanding.

After the AX user have displayed a document inside the AX program; the user can via an AX integrated button on the AX Script Toolbar request the *NTS Rx-Manager* program to display the associated document history found in the AX Audit database.

The *NTS Rx-Manager* program will display the document history from when the document was created and who have handled the document. The result set is shown in ascending order from creation to current action; however the result can be sorted on any of its columns including Time, User, Workstation and Document Event Type.

The Document Event Type includes Creation of Document, Open Page, Insert Page, Delete Page, Create Index or Update Index etc.

Should the Document History be so extensive that it is hard for the requester to locate a specific activity, or missing activity, the *NTS Rx-Manager* program provides a simply way to redefine the query using filters by specific Action, User, Workstation or even Time Range.
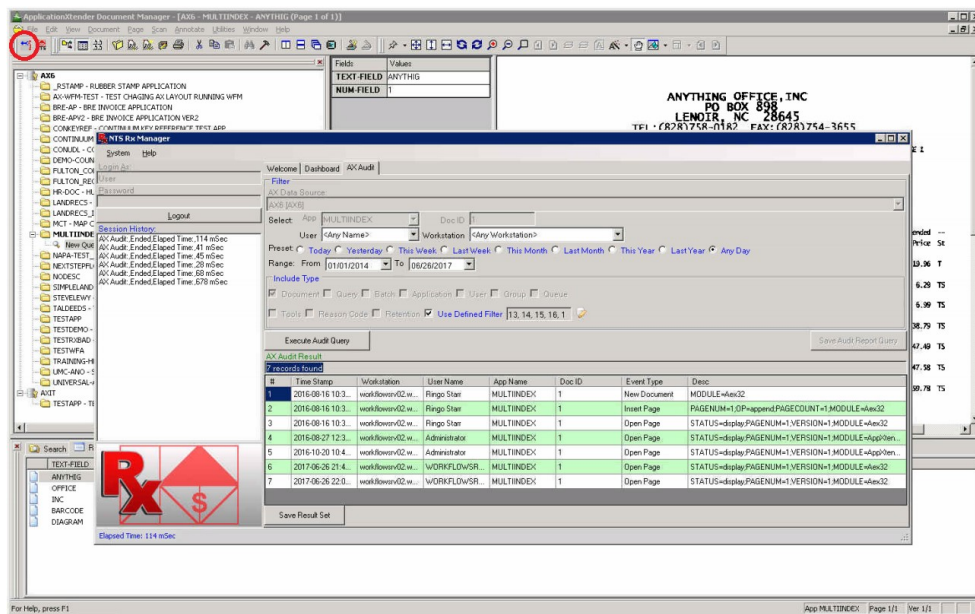
The displayed Document History can be saved to Excel for later use if needed.

The *NTS Rx-Manager* provides an easy expansion to the OpenText Application Xtender program.

Benefits:

- One Simple Click operation to display current viewed Document History.
- Easy redefined query on extensive Doc History by altering Action, User, Workstation or Time Range settings.
- Result of Document History can be saved to CSV Excel format.
- Works on multiple Data Sources.
- No requirement needed in understanding of SQL or API programming.
- Unleashing the power of the Audit database table.

The inner works

Document History

After the user have fetched and displayed a document in AX, the user can select, by using the first of the two new AX Script Toolbar buttons (see highlight) to request to see the document history associated with the current AX displayed document.

If the **NTS Rx-Manager** program is already displayed, it will be closed and a new window will show the new document history per the AX displayed document.

If no document is displayed, the **NTS Rx-Manager** program will prompt the user that no document was found.

Result

The **NTS Rx-Manager** program provides the option to refine the result show by the **NTS Rx-Manager** program by specifying the programs filters that controls specific Action, User, Workstation and/or Time Range.

The shown result can be saved in CSV (MS Excel) format for later use if needed.

Installation

The **NTS Rx-Manager** program utilize the AX Script Toolbar using the two files; "Aex32.txt" (AX Script) / "NTSScript.bmp" (Script Buttons). Both files are provided with the **NTS Rx-Manager** installation. By added those two files to the "XtenderSolution" folder where the Axe32.exe program is located, the AX program will automatically run the Script.

The Script provides the interface to the **NTS Rx-Manager** program utilizing it extensive command line interface.

When the **NTS Rx-Manager** program is called it will query the Audit database for the document information and display the result per the **NTS Rx-Manager** filter settings.

Case Story

A national alarm company has been storing all documents pertaining to clients work-orders in an AX Application.

The account manager that deals with the client, the internal service technician, the field techni-

cian and accounting all are retrieving the work-orders from AX.

By adding the **NTS Rx-Manager** program and the Show Document History Script; everyone can see who created the work-order and who have been working on the order.

Case Story

A county hospital is using AX for client records. Since this is medical records the hospital has to be HIPAA compliant. To do HIPAA audit the hospital runs random tests where documents are retrieved in AX and the **NTS Rx-Manager** program displays who have been looking at those documents, including from what workstation.

This, combined with the **NTS Rx-Manager** program Statistic function and the Alarm function, has been found being a valuable tool to ensure that the hospital is HIPAA compliant.

For more information on the **NTS Rx-Manager** program see NTS Website: www.go2nts.com